



RESOLUTION/ORDINANCE EXECUTIVE SUMMARY

Resolution: No.

AUTHORIZING AMENDMENT OF COURT CASE MANAGEMENT SYSTEM AGREEMENT & A CLIENT SUCCESS MANAGEMENT AND CONSULTING AGREEMENT WITH TYLER TECHNOLOGIES, INC.

Committee Flow: Administration Committee, Executive Committee, County Board

Contact: Roger Fahnestock, 630-232-3571

Budget Information:

Was this item budgeted? Yes	Appropriation Amount: \$673,075 / FY
If not budgeted, explain funding source:	

Summary:

The Information Technologies Department is responsible for the Tyler Court Case Management System utilized by the Circuit Clerk, Judiciary, State's Attorney, Public Defender and various other court agencies.

The breakdown of costs are as follows: Odyssey Case Manager: \$472,971, OCR: \$8,352, eNotify: \$11,054, Client Success Manager (CSAM) \$55,698, Client Solutions Consulting (CSC) \$55,000, Additional support, software and integrations: \$70,000 for a total per fiscal year for 2025 of Six Hundred Seventy-Three Thousand Seventy-Five Dollars (\$673,075).

The amendment locks in pricing through 2029 with an annual increase not to exceed 5% per year.

The Kane County States Attorney's Civil Division reviewed the amendment and agreement and were able to work with Tyler Technologies to make changes that made the agreement terms acceptable to Kane County.